

Village of Malta
WATER DEPARTMENT POLICY

320 S. 2nd Street
Malta IL. 60150
815-825-2330

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WATER DEPARTMENT POLICY

New Service – Contact Village or set up new service at www.villageofmalta.net

Canceling Service – Contact Village or cancel service at www.villageofmalta.net

Meters read – February 28, April 30, June 30, August 31, October 31 and December 31

Billing Dates- March 10, May 10, July 10, August 10, October 10, December 10.

Late Delinquent Notices: Sent if not paid by the due date adding a 15% late fee and a \$45.00 penalty.

Service is Subject to Termination if unpaid 15 days after the date Late Notices are sent.

Service Termination: requires bill be paid in full + \$35.00 shut off fee + \$35.00 turn on fee + deposit of one billing. Deposit will be refunded if 10 (ten) consecutive bills are paid in full prior to original due date. Call us to make payment arrangements a \$35.00 Service Charge will be due if we come to your home and collect your past due bill rather than terminate your service.

Duplexes with only one shut off will result in all units being shut off if delinquent.

Non-Sufficient Funds Checks are treated as non-payment and subject to service termination.

Outside Remote Meter will be 4 feet from ground with access and visibility kept unobstructed for ease of reading.

Usage is Metered through meter connected in water line. Remote reading is a service. Owner must make inside meters available if requested.

Sewer Line Responsibility is Village's at the sewer main connection.

Water Line Responsibility is Village's at the shut off/connection box to the watermain.

Village Owns Meter: If broken we will change or fix at our expense. If user neglect or abuse is determined, (i.e. frozen or visible damage or tampering), it will be fixed or replaced at the property owner's expense of \$150.00

Broken Meter note sent of ASAP giving 15 days to make an appointment or subject to service termination an average billing will be sent for the quarters while broken if service is not terminated. Broken Meter Billing is an average of last 3 billings.

If User Asks for Meter to be tested: a deposit of \$150.00 will be required, which will be refunded if meter is found not working within AWWA meter standards or in excess of 100% accuracy.

Rental Properties – Owner is responsible for utility bill payment. Tenants can receive a copy of the bill by e-mail. Village will not split bills for tenants coming between billing cycles. Property owners can request reading a \$20.00 fee will be charges for special billings.

Revised date: 09/01/2022

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